



Celebrating Our Successes

OUR SUCCESSES

In 2019, we delivered innovative, collaborative, and resourceful care to **37,932** children, adults, and families from **50** lowa counties and **6** states in an effort to ensure they are safe, secure, and well.

Our 407 Hillcrest team members in 30+ programs served with compassion, integrity, optimism, professionalism, and respect in all their relationships.



A Year of Change A Message From Our Leadership

Since1896, Hillcrest has been changing the lives of people in our community. While the world has changed significantly since then, people's need for brain health



services has not and it is thanks to the tireless efforts of all of the Hillcrest staff that we have continued to provide the highest quality care to those in need. Challenges in the funding environment continue to force difficult decisions for Hillcrest leadership and trustees, but we are committed to providing much needed services and advocating for improved government funding to ensure their continuation.

It is an honor to serve as the chair of the Hillcrest board. On behalf of the Board of Trustees, I want to share my appreciation for the support provided by

so many friends of Hillcrest.

Ali Fuller, Board Chair





Our Homeless Outreach Program financially assisted 83 families that lead to permanent housing.



"I've come here for about 9 years for my anxiety and agoraphobia. Without a doubt I wouldn't be free of it without the help of these fine folks." Brain Health Center Client



56% of pregnant participants reported that the education they received by WIC dietitians and nurses increased their knowledge and lead to better outcomes.



Since 1988, over 100 students have graduated from the Anna B. Lawther Academy.





57% of Residential Care Facility clients were discharged to a lower level of care.

"Hillcrest has helped me in so many aspects of my life. I used to lay in bed looking at an unopened door for years. It is no longer the case. I am functioning and I owe SO much of that to Hillcrest."

Hillcrest Supported Living Client

2019 Financials

Revenue Categories

Client Revenue Grant Revenue Special Events Contributions United Way Investment Other

Expense Categories

Personnel
Occupancy
Depreciation
Supplies/Equipment
Contracted Services
Other/Special Events
Travel/Conferences/Meetings



Total Income

21,242,324 420,362 288,617 627,558 114,548 83,740 492,402 23,269,551

Total Expenses

17,831,828 1,409,632 761,645 728,505 841,424 747,324 284,177 **22,604,535**













As a leading human services provider for children, adults, and families in need, we deliver innovative, collaborative, and resourceful care.

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