

NANCY - Please proof these pages - thanks. Greg

2016 *Hillcrest Family Services
Annual Report*

**33,041 People Served • 87 Different Counties
7 States • 425 Team Members**

2016 *Hillcrest Family Services* *Annual Report*

Thank you for your support.
It helps us keep our programs running strong.

Adolescent Pregnancy Prevention Outreach – Dubuque
Adolescent Residential Treatment – Dubuque
Adoption – State of Iowa and South East Wisconsin
Adult Group Homes – Dubuque & Iowa City
Chaplaincy – Dubuque
Community Mental Health Centers
– Dubuque, Louisa, Maquoketa, Mt. Pleasant, Wapello, Washington
Crisis Stabilization Services – Dubuque & Southeast Iowa
Emergency Youth Shelter – Dubuque
Hillcrest Guest House – Dubuque
Hillcrest Residential Care Facility and PMI – Dubuque
Hillcrest Supportive Living for Adults
– Cedar Rapids, Dubuque & Iowa City
Homeless Outreach/PATH – Dubuque
Integrated Health Home – Dubuque, Maquoketa & Wapello
Intensive Psychiatric Rehabilitation – Dubuque & Ottumwa
Maternal Health – Delaware & Dubuque Counties
Mental Health Solutions – Dubuque
Mentor Dubuque – Dubuque & Jackson Counties
Mobile Crisis Outreach – Dubuque
Professional Health Clinic – Dubuque
School Based Youth Services – Dubuque
Special Education – Dubuque & Maquoketa
Support Services for Veteran Families – Dubuque
Supervised Apartment Living – Dubuque
Tobacco Use Prevention – Dubuque
Transitional Housing – Dubuque
Wellness Center – Dubuque
Women Infants & Children (WIC) Nutrition Program
– Clinton, Delaware, Dubuque, Jackson, & Jones Counties

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Birth Mom,
Adoptive Mom
and Baby Girl



Hillcrest
Adoption
Program

2016 *Hillcrest Family Services* *Annual Report*

"Everyone I have met at Hillcrest is so nice. I didn't think people like this existed anymore, it is the best decision I made to come to your office."
- Client, Dubuque Integrated Health Home

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"You all are just so great and respectful. I love coming here." – Client, Washington Mental Health

2016 *Hillcrest Family Services
Annual Report*

Maintained our Joint Commission, Hague, and EAGLE Accreditation



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**4 of our young parent support group
members graduated high school and
3 started college.**

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“We went to a church festival this month. 10 years ago we went to the same festival for our very first outing together. It was pretty cool to celebrate 10 years at the same event.” - Mentor

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84% of women in the Maternal Health program received prenatal care.

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"I have never felt so calm. I really felt at peace."
– Boy with anger issues after he walked the labyrinth.

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94% of individuals who utilized the crisis line were diverted from hospitalization.

2016 *Hillcrest Family Services Annual Report*



142 families receiving
fruit & vegetable
education through Women
Infants Children (WIC)
reported their
child/children had
increased their
fruit & vegetable intake.

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19 individuals utilized our **Crisis Stabilization** house where we provided them a safe place to stay while helping them find more permanent, safe housing.

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2,642 people were educated on the dangers of tobacco use by 175 youth leaders in our Tobacco Use Prevention program.

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85% of crisis calls were diverted from law enforcement involvement.

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**We have served and housed over
30 homeless Veterans!**
- Support Services for Veteran Families

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Annual Report*

Homeless Outreach program assisted **222 clients** who were literally homeless or at imminent risk of homelessness providing them with **1,122 referrals** to needed community services/resources.

*2016 Hillcrest Family Services
Annual Report*

“Hillcrest is the reason that I am living (independently) alone with my girls.”
- Client, Cedar Rapids Supported Living

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We served 109 unduplicated clients totaling 2,466 hours of interactions with members of the **Wellness Center** assisting them on their road to **mental health recovery**.

2016 *Hillcrest Family Services Annual Report*

Total Operating Expenses FY16
\$22,607,700.00

2016 *Hillcrest Family Services Annual Report*

91% of Anna B. Lawther Academy students persevered on Measures of Academic Performance. That is a 19% increase form last year. They did not give up!

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**Therapy dogs Mac and Isis visit
Anna B. Lawther Academy
residents to help sooth anxiety or
just to be there when they feel
overwhelmed and sad.**

